



General Information and Policies

The purpose of Izy's DogHouse Center is to provide a safe, clean, stress free, playful and social environment for your dog when you are away. To ensure the safety and health of your dog and other guests, we require all guests to comply with the following rules and regulations:

AGE: All dogs must be 12 weeks of age or older. Boarding extremely old, chronically ill or otherwise debilitated dogs requires extra care which our caring and trained staff is happy to provide. However, special needs dogs, puppies and senior dogs naturally have a higher risk of injury, stress related illness, or exacerbation of any pre-existing condition.

SHOTS: All dogs must have up-to-date vaccinations at least 14 days before visiting or boarding. Owners must submit written proof of DHPP, Bordetella and Rabies vaccinations.

VISITING/BOARDING/DAYCARE: All dogs must be on a leash when visiting or arriving for boarding or daycare. Izy's DogHouse reserves the right to refuse or isolate from other dogs, any and every female dog that shows symptoms of a dog in heat.

HEALTH: All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the past month. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with communicable condition in the past month will require veterinarian certification of health to be admitted or readmitted. Izy's DogHouse reserves the right to isolate a dog that has shown signs of illness at the Center and/or remove it from daycare/boarding if deemed necessary for the safety of it and/or others. Izy's Doghouse reserves the right to refuse dogs that have had a history of gastric dilatation volvulus (bloat).

BEHAVIOR: We accept dogs that have manageable reactivity towards humans and other dogs. All dogs must be non-(truly)aggressive towards humans and dog(s). Owner will certify that their dog(s) has/have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s), if so, has made Izy's Doghouse staff aware. Please remember: your dog will be spending time with other dogs and/or humans and the safety and health of all animals and staff is our main concern. Izy's Doghouse reserves the right to decline service to any dog with unmanageable behavior issues that could jeopardize its safety and the safety of the other dogs and humans. If you are aware of any behavioral issues your dog has and you still decide to leave your dog in Izy's Doghouse's care, you accept the risk associated with it. Izy's DogHouse reserves the right to isolate a dog that has shown signs of aggression at the Center and/or remove it from daycare/boarding if deemed necessary for the safety of it and/or other dogs and humans. If you suspect or feel your dog could jump, climb or dig under the fence, please alert us prior to leaving your dog in our care. Izy's Doghouse reserves the right to refuse services for your dog in this instance. If you are aware your dog might try to escape and you leave your dog in Izy's Doghouse's care, you accept the risk associated with the facility set-up and potential escape.

HOURS: Drop-off and pick-up hours are Monday-Sunday 8am to 10am and 4pm to 6pm. Izy's Doghouse reserves the right to close service for daycare during busy weekends and holidays. All hours are subject

to change on holidays, long weekends and in the event of a crisis/emergency. Izy's Doghouse reserves the right to close down completely and cancel any and all reservations in the event of a crisis/emergency that could potentially put the health and life of the dogs and human at stake.

Opening hours are for scheduled drop offs and pick ups only, we kindly ask that you schedule an appointment with us for a meet and greet.

FEES:

\$30 for 1x dog boarding (for the day and night (24hr period) or just the night)

\$52 for 2x dog boarding

\$35 for puppy boarding (under 8 months of age)

5% discount on 30+ consecutive boarding days/nights

\$20 for daycare

\$24 for puppy daycare

\$0.75 per KM for shuttle service

Package discounts:

Daycare dogs 10days: 5% off, 190\$ * Daycare Puppies (under 8months) 10 days: 5% off, 228\$

Daycare dogs 20days: 10% off, 360\$ * Daycare Puppies (under 8months) 20 days: 10% off, 432\$

Daycare dogs 30days: 15% off, 510\$ * Daycare Puppies (under 8months) 30 days: 15% off, 612\$

One daycare fee will apply (20\$/dog or 24\$/puppy) if your dog is dropped off in the morning of the first day and then picked up in the afternoon of the last day. Daycare fee is also applied for late morning pick up after 10am, if initially dropped the morning times of the 1st day.

Dogs must be picked up before 6pm, otherwise boarding fee will apply (30\$/dog or 35\$/puppy instead of 20\$/dog or 24\$/puppy)

We take cash, cheque or email transfers. HST will be added to price. Understand that if a dog is not picked up by the owner, authorized person or the emergency contact by the set date, we will continue service at our regular rate until pick-up. Izy's DogHouse reserves the right to withhold dog(s) and continue to charge regular rates until payment is made in full.

RESERVATION/CANCELLATION: To schedule a reservation, this form must be signed and submitted and a 50% deposit must be made. We also ask you to submit a proof of your dogs' vaccination at the latest 2 weeks prior to your scheduled daycare or boarding day for us to hold your reservation. We reserve the right to cancel any and all reservations that we have not received proper documentation for, vaccination proof and deposit. We require a 48hours notice for a cancellation; otherwise the 50% deposit will not be refunded.

I, _____, **have read and understand the general information and policies of Izy's DogHouse.**

Signature of owner _____ Date: _____

HOW DID YOU HEAR ABOUT US? _____

(Family/friends, Facebook, Google, Yellow Pages, pinned pamphlets/business cards or drive by)



OWNER AGREEMENT

I, _____, hereby certify that my dog(s): _____ is/are in good health and has/have not been ill with any communicable condition in the last month. I further certify that my dog(s) has received the appropriate vaccinations required by Izy's Doghouse. I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog(s), if so, I have made Izy's Doghouse staff aware. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Izy's DogHouse Center.
2. I further understand and agree that in admitting my dog(s) to the Center, Izy's DogHouse's staff have relied on my representation that my dog(s) is/are in good health and has/have not or has/have harmed or shown aggressive or threatening behavior towards any person or any other dog(s).
3. I understand and agree that by boarding or bringing to daycare my special need dog, puppy or senior dog, I am releasing Izy's DogHouse Center and their owner, staff and volunteers from any claim relating to injury, illness or death experienced by my dog while in their care.
4. I further understand and agree that Izy's DogHouse Center and their owner, staff and volunteers, will not be liable for any problems that develop such as pregnancy, illness, injury or death, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my dog's/dogs' attendance and participation at the Center.
5. I further understand that in the event of the death of my dog(s), while attending or after attending Izy's Doghouse, I will consent to Izy's Doghouse requesting a necropsy. If at such time, I do not consent to a necropsy, I hereby release Izy's Doghouse, owner, staff and volunteers for any and all liability of any kind whatsoever arising now or in the future.
6. I further understand and agree that dogs can sometimes receive minor cuts and scratches at daycare and any problems that develop with my dog(s) will be treated as deemed best by owner, staff and volunteers of Izy's DogHouse Center, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved. I will pay up to \$_____ (please enter amount) in the event of critical treatment being needed to my dog/s and deemed necessary by the attending veterinarian. I understand that for treatments which would cost more than this amount, if no consent is received from me, my dogs will be subject to euthanization or surrender, whichever option is deemed more suitable by the attending veterinarian.
7. I further understand that Izy's DogHouse will not be held responsible and liable for any dog pregnancy that happens at the Center or on its property. I understand that it is my responsibility to keep track of my female dog's cycle and not bring her to the Center or on the property while she is in heat.
8. I consent to Izy's Doghouse photographing my dog(s) and using said photographs for marketing purposes. _____ (initial)

I certify that I have read, understand, and agree to the conditions of this agreement. I certify that the information provided to Izy's Doghouse regarding my dog(s) is accurate and complete.

Signature of owner: _____ Date: _____